

PATENT APPLICATION A

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

KARPIEL et al.

Application No.: 09/872,382

Filed: June 1, 2001

Atty. Docket No.: 40405.830015.000

Title: "LOW VOLTAGE DC POWERED

TELECOMMUNICATIONS

CUSTOMER SERVICE TERMINAL

HAVING OPTIONAL HOT-SWAPPABLE LOW VOLTAGE

BATTERY MODULE"

Mail Stop Amendment Commissioner for Patents P.O. Box 1450

Alexandria, VA 22313-1450

Art Unit: 2643

Examiner: Alexander Jamal

Confirmation No.: 2884

CERTIFICATE OF MAILING

HOLLAND & HART LLP

Darlo

RECEIVED

JUN 1 0 2004

REPLY AND AMENDMENT

Technology Center 2600

Dear Sir:

In response to the office communication mailed on March 4, 2004 by the Examiner in charge of the above-identified patent application, please amend the application as follows.

Amendments to the Specification begins on page 2 of this paper.

Amendments to the Claims begin on page 3 of this paper.

Remarks begin on page 8 of this paper.